

Accessible Information Policy 2020

Newpark School Sports Centre is committed to communicating effectively with all customers. We will ensure that:

- Staff are trained on how to use clear language and other forms of communication such as Irish Sign Language and LAMH
- All documents are structured correctly and if necessary are available in an alternative form, including large print and audio
- This policy is reviewed regularly and updated when needed

Newpark School Sports Centre is committed to:

- **Maintaining an accessible website.** We state our commitment to this in our Accessibility Statement.
- Ensuring that this website achieves “Level AA” conformance to the Web Content Accessibility Guidelines (WCAG) 2.0, to comply with the National Disability Authority’s Code of Practice on Accessibility of Public Services and Information Provided by Public Bodies. (The National Disability Authority’s Centre for Excellence in Universal Design has an introduction to policy and legislation relevant to Universal Design in Ireland.)
- Ensuring that all new information on the website will achieve “Level AA” conformance to the Web Content Accessibility Guidelines (WCAG) 2.0.

Newpark School Sports Centre aims to:

- Provide all information in a format that is accessible to all our users.
- Maintain up to date large print brochures at reception
- Provide ongoing staff training to ensure customer service and communication skills are up to standard

Improvement of Website

We are aware of some areas on the website where we could improve accessibility. We are currently working to achieve this.

Feedback

We welcome feedback on the accessibility of this website and all our documents and brochures

- Email us at info@newparksportscentre.ie
- Phone us on 01-2883720
- Visit us at Newpark School Sports Centre, Newtown Park Avenue, Blackrock, Co. Dublin, Ireland.

Reviewed 05/02/2020

